

While the scale and impact of the current coronavirus (Covid-19) outbreak remains unknown, JSWAP Property Management Ltd has been making contingency plans to allow us to continue to operate as normally as possible.

Our offices will remain closed to the public until further notice. A limited number of staff will be working reduced hours in the office and the remaining will work from home in order to ensure all the needs of both tenants and landlords continue to be met.

RENTAL PAYMENTS

Our accounts department is able to pay landlord rents remotely from home. Tenants are encouraged to make rent payments by BACS transfer using the following bank details:

Santander Ltd
JSWAP Property Management Ltd – Client Account
Sort Code 09 01 28
Account 30150642

Please ensure you put the address you are paying for as the reference so that we may allocate the payment to the correct property.

Payments will also be accepted by card over the phone. Please contact 02877767070 to make a card payment. If we do not answer your call at this time, please leave your name number and short message and one of our dedicated team will return your call as soon as possible.

If you are in the unfortunate position that you are unable to work due to self-isolation, and are worried you will not be able to meet your rent payment obligations, then we would encourage you to contact one of our team to discuss.

VIEWINGS

We are still accepting bookings for property viewings wherever possible, which again could be subject to change at any time. However, if you wish for viewings to be suspended on your property please let us know.

These viewings will be booked and may be subject to change depending on the situation over the coming weeks.

MAINTENANCE ISSUES

In order to protect our contractors and tenants only emergency repairs will be completed at this time. Please contact our office to report these issues or alternatively email info@jswap.co.uk

As a business, we will continue to monitor and review our approach in line with the latest global developments and government guidance. Our priority is to protect the well-being of our colleagues, customers, landlords, tenants and contractors

We hope that everyone will stay safe and be kind to others.

From all at JSWAP